Electronic Acknowledgement Receipt				
EFS ID:	1761148			
Application Number:	10679214			
International Application Number:				
Confirmation Number:	5961			
Title of Invention:	System, method & software for a user responsive call center customer service delivery solution			
First Named Inventor/Applicant Name:	Robert R. Bushey			
Customer Number:	67942			
Filer:	Raman N. Dewan/Mindy Mayer			
Filer Authorized By:	Raman N. Dewan			
Attorney Docket Number:	130332.00043			
Receipt Date:	pt Date: 09-MAY-2007			
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Time Stamp:	18:41:01			
Application Type:	Utility			
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Submitted with Payment	no	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)
1		T00536_Response.pdf	115362	yes	8

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	Document Description	Start	End		
	Amendment - After Non-Final Rejection	1	2		
	Claims	3	5		
	Applicant Arguments/Remarks Made in an Amendment	6	8		
Warnings:					
Information:					

Multipart Description/PDF files in .zip description

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New Applications Under 35 U.S.C. 111

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.